

## 2020 PacificSource Medicare Advantage Plan Information

Thank you for your interest in applying for the PacificSource Medicare Advantage plan. Below are links to the items which are part of the Enrollment Packet you would receive if we were to mail it to you. Please take note and make sure to review the information. You will be receiving an "Enrollment Verification Call" from PacificSource within 7 days of the application receipt.

Enrollment Packet – click links below to view the information

Star Rating: [HMO](#) / [PPO](#)

[Online Enrollment](#)

Summary of Benefits: [Explorer 6](#) / [Explorer 12](#) / [Explorer Rx 9](#) / [Explorer Rx 11](#) / [Essentials Rx 21](#) / [MyCare Choice Rx 24](#) / [MyCare Rx 32](#)

[Provider Search](#)

[Pharmacy Search](#)

[Formulary](#)

### Initial Enrollment Period (IEP)

If you are new to Medicare, you can enroll during your Initial Enrollment Period (IEP); the three months before, the month of, and the three months after your Part B effective date. Once you have been enrolled in a Medicare Plan, you can only make changes during the Annual Enrollment Period (AEP). Please be aware of the AEP dates are now October 15<sup>th</sup> to December 7<sup>th</sup>. This will give you a January 1<sup>st</sup> effective date for your new plan.

### Annual Enrollment Period (AEP)

Applications must be signed and dated on, or between October 15<sup>th</sup> and December 7<sup>th</sup>. ***If they are signed prior to October 15<sup>th</sup> they will be returned to you with a new application.*** If they are received after December 7<sup>th</sup>, you will not be able to change plans until the next AEP for January of the following year.

### Special Enrollment Period (SEP)

There are a number of reasons for Special Enrollments; Loss of a job that provides benefits, death of a spouse who's plan provided benefits, moving to an area where your old plan is not available, etc...

Once you submit your application to us, we will review your application for completeness and accuracy before we submit it to the company. You may fax, upload, email or mail your application in to CDA Insurance:

CDA Insurance LLC  
PO Box 26540  
Eugene, Oregon 97402

Fax: 1.541.284.2994 or 888.632.5470  
Secure File Upload: [Click here](#)  
Email: [cs@cda-insurance.com](mailto:cs@cda-insurance.com)

If you should have any questions on the application, please call a licensed insurance agent at 1.800.884.2343 or 1.541.434.9613. Our website: <http://www.medicare-idaho.com>

Y0062\_MULTIPLAN\_CDA INSURANCE Idaho 2020



# Summary of Benefits 2020

## Explorer Rx 11 (PPO)

North Idaho

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# Things to Know About PacificSource Medicare Explorer Rx 11 (PPO)



## Who can join?

To join **PacificSource Medicare Explorer Rx 11 (PPO)**, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area includes the following counties in Idaho: Bonner, Boundary, and Kootenai.

## Which doctors, hospitals, and pharmacies can I use?

You can see our plan's **provider directory** on our website, [www.Medicare.PacificSource.com/Search/Provider](http://www.Medicare.PacificSource.com/Search/Provider).

Our plan's **pharmacy directory** is also on our website, [www.Medicare.PacificSource.com/Search/Pharmacy](http://www.Medicare.PacificSource.com/Search/Pharmacy).

If you would like a copy mailed to you, please call us.

## What prescription drugs are covered?

You can see the complete plan **formulary** (list of Part D prescription drugs), and any restrictions on our website, [www.Medicare.PacificSource.com/Search/Drug](http://www.Medicare.PacificSource.com/Search/Drug).

If you would like a copy mailed to you, please call us.

## Summary of Benefits:

January 1, 2020–December 31, 2020



### **This is a summary of costs for drug and medical services covered by PacificSource Medicare for the Explorer Rx 11 (PPO) plan.**

The benefit information provided is a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage."

If you want to compare our plans with other Medicare health plans, ask the other plans for their Summary of Benefits booklets or use the Medicare Plan Finder on [www.Medicare.gov](http://www.Medicare.gov).

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at [www.Medicare.gov](http://www.Medicare.gov) or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

## Contact Us



**Toll-free: (888) 530-1428 | TTY: (800) 735-2900**

Oct. 1 to Mar. 31: 7 days a week | 8 a.m. to 8 p.m. Local time

Apr. 1 to Sept. 30: Mon. to Fri. | 8 a.m. to 8 p.m. Local time

**[www.Medicare.PacificSource.com](http://www.Medicare.PacificSource.com)**

	<b>IN-NETWORK</b>		<b>OUT-OF-NETWORK</b>	
	<b>You Pay</b>			
<b>Monthly Premium</b>				
You must continue to pay your Medicare Part B premium.	<b>\$45</b>			
<b>Medical Deductible</b>				
	<b>\$0</b>			
<b>Pharmacy Deductible</b>				
For Tier 3, 4, and 5 drugs	<b>\$225</b>			
<b>Out-of-pocket Maximum</b>				
The most you pay during the calendar year for covered services.	<b>\$6,700</b>		<b>\$10,000</b>	
	Annual limit for Medicare-covered services you receive from in-network providers		Annual limit for Medicare-covered services you receive from both in-network and out-of-network providers combined.	
<b>Inpatient Hospital Care</b>				
Our plan covers an unlimited number of days for an inpatient hospital stay. Prior authorization may be required depending on the procedure, except in urgent or emergent situations.	<b>\$350</b> per day for days 1–5 <b>\$0</b> for days 6 and beyond		<b>20%</b>	
<b>Outpatient Surgery</b>				
<b>Ambulatory surgical center or Outpatient hospital</b> Prior authorization is required for some services.	<b>\$350</b>		<b>50%</b>	
<b>Doctor's Office Visits</b>				
<b>Primary Care Physician (PCP)/Specialty</b> Prior authorization may be required for surgery or treatment services.	PCP - <b>\$10</b> Specialist - <b>\$35</b>		<b>50%</b>	
<b>Preventive Care</b>				
For Medicare-approved preventive care. Examples include an annual physical exam, flu shots, and various cancer screenings.	<b>\$0</b>		<b>50%</b>	
<b>Emergency Care</b>				
Copay waived if admitted to hospital within 72 hours	<b>\$90</b>		<b>\$90</b>	
<b>Urgently Needed Services</b>				
	<b>\$40</b>		<b>\$40</b>	
<b>Diagnostic Radiology Services (such as MRIs and CT scans)</b>				
Prior authorization is required for advanced/complex, imaging such as: CT scan, MRI, PET scan, Nuclear Test.	CT Scan - <b>\$190</b> MRI - <b>\$310</b> PET Scan - <b>\$310</b> Nuclear Test - <b>\$190</b>		<b>50%</b>	
<b>Diagnostic Tests and Procedures</b>				
	<b>\$15</b>		<b>50%</b>	

	IN-NETWORK	OUT-OF-NETWORK
	You Pay	
<b>Lab Services</b>		
Prior authorization is required for genetic testing and analysis.	A1c and Protime Testing - <b>\$0</b> Genetic Testing - <b>20%</b> All other Lab Services - <b>\$15</b>	<b>50%</b>
<b>Outpatient X-rays</b>		
	<b>\$15</b>	<b>50%</b>
<b>Therapeutic Radiology Services</b>		
Prior authorization is required for some radiation services.	<b>20%</b>	<b>50%</b>
<b>Hearing Services</b>		
Exam to diagnose and treat hearing and balance issues	<b>\$35</b>	<b>50%</b>
Routine hearing exam (up to one per year)	<b>\$45</b>	Not covered
<b>TruHearing™ Flyte Hearing Aids</b>		
<b>Flyte Advanced:</b> Per aid, up to two per year	<b>\$699</b>	Not covered
<b>Flyte Premium:</b> Per aid, up to two per year	<b>\$999</b>	Not covered
<b>Dental Services</b>		
For Medicare-covered dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth).  Prior authorization is required for nonroutine dental care.	<b>\$35</b>	<b>50%</b>
<b>Optional Preventive Dental Services</b>		
This plan covers preventive services, such as cleanings, routine exams, and X-rays from any dentist who accepts our payment as payment in full.	<b>\$22</b> monthly premium (in addition to your monthly plan premium of \$45)	
<b>Optional Comprehensive Dental Services</b>		
This plan offers all the benefits of preventive dental with the addition of coverage for Class II and Class III services. Examples of Class II services are fillings and simple extractions. Class III are major services, such as complex oral surgery, crowns, bridges, and dentures.	<b>\$41</b> monthly premium (in addition to your monthly plan premium of \$45)	
<b>Vision Services</b>		
Medicare-covered eye exam to diagnose and treat glaucoma and diabetic retinopathy.	<b>\$0</b>	<b>50%</b>
Routine eye exam, one every two years	<b>\$35</b>	<b>\$35</b>
Eyeglasses or contact lenses after cataract surgery. This is a limited benefit and only includes basic frames, lenses, or contact lenses.	<b>\$0</b>	<b>\$0</b>
Reimbursement every 2 years for routine prescription eyeglasses or contact lenses.	<b>\$200 reimbursement</b>	<b>\$200 reimbursement</b>

	IN-NETWORK	OUT-OF-NETWORK
	You Pay	
<b>Mental Health Care</b>		
<b>Inpatient Services</b> Prior authorization is required for inpatient mental health care, except in an emergency.  190-day lifetime limit for inpatient care not provided in a general hospital.	<b>\$330</b> per day for days 1–5 <b>\$0</b> for days 6 and beyond	<b>20%</b>
<b>Outpatient Services</b> Per group or individual therapy visit	<b>\$25</b>	<b>50%</b>
<b>Skilled Nursing Facility (SNF)</b>		
Prior authorization is required. Limited up to 100 days per benefit period. No prior hospital stay is required.	<b>\$0</b> per day for days 1–20 <b>\$178</b> per day for days 21–100	<b>50%</b>
<b>Physical Therapy</b>		
Prior authorization is required for services beyond \$3,000 for physical therapy and speech therapy combined.	<b>\$35</b>	<b>50%</b>
<b>Ambulance</b>		
Per one-way transport. Prior authorization is required for nonemergency transportation.	<b>\$265</b>	<b>\$265</b>
<b>Transportation</b>		
	Not covered	Not covered
<b>Part B Drug Coverage</b>		
Prior authorization is required for some drugs.	<b>20%</b>	<b>50%</b>

# Prescription Drug Benefits



EXPLORER RX 11 (PPO)		
<b>Stage 1</b>		
<b>Pharmacy Deductible</b>	\$0 on Tiers 1, 2, and 6 \$225 on Tiers 3, 4, and 5	
<b>Stage 2</b> When the total drug costs are between <b>\$0</b> and <b>\$4,020</b> , you pay:		
<b>Retail Pharmacy (30-day supply)</b>	<b>Preferred Pharmacy</b>	<b>Standard Pharmacy</b>
<b>Tier 1</b> Preferred Generic	<b>\$3</b>	<b>\$8</b>
<b>Tier 2</b> Generic	<b>\$12</b>	<b>\$17</b>
<b>Tier 3</b> Preferred Brand	<b>\$37</b>	<b>\$47</b>
<b>Tier 4</b> Non-preferred	<b>31%</b>	<b>32%</b>
<b>Tier 5</b> Specialty Tier	<b>29%</b> (30-day supply only)	
<b>Tier 6</b> Select Care	<b>\$0</b>	<b>\$0</b>
<b>Stage 3</b> After total drug costs reach <b>\$4,020</b> , you pay:		
<b>Tiers 1, 2, 3, 4, and 5</b>	<b>25%</b>	
<b>Tier 6</b> Select Care	All Tier 6 drugs have additional coverage during Stage Three (coverage gap). <b>Your cost will not increase from Stage Two to Stage Three.</b> See the list of covered drugs to determine which drugs are included.	
<b>Stage 4</b> After your out-of-pocket costs reach <b>\$6,350</b> , the maximum you pay until the end of the calendar year is:		
<b>All Covered Drugs</b>	Whichever is the larger amount: <b>5%</b> of the cost OR <b>\$3.60</b> for generic drugs <b>\$8.95</b> all other drugs	



## Save even more with Mail Order:

Receive a 90-day supply for the same cost as a 60-day supply for medications in Tiers 1, 2, 3 & 6, through CVS Caremark (our preferred mail-order pharmacy).

### Other benefits of our mail order service:

- Free shipping
- Auto-refills available
- \$0 copay for Preferred Generic (Tier 1) drugs.

Cost-sharing may differ relative to the pharmacy's status as preferred or standard, mail-order, Long Term Care (LTC) or home infusion, and 30-, 60-, or 90-day supply.

# Optional Benefits



**You must pay an extra premium each month for these benefits.**

With either dental option, members can see any licensed dentist in the United States.

For all our dental plans, we will cover 100% up to our maximum allowable charges for covered services. This maximum allowable is based on the 85th percentile of usual, customary, and reasonable (UCR) charges. If your dentist is out of our network and the charges are more than the maximum allowable amount, you will have to pay for the excess charges.

	You Pay
<b>Comprehensive Dental</b>	
<b>Monthly Premium</b>	<b>\$41</b>
<b>Deductible</b>	<b>\$100</b> (applies to Class II and Class III services only)
<b>Coverage Limits</b>	<b>\$1,000</b> annual benefit limit for covered services
<b>Diagnostic Services</b> (Preventive Class I)	<b>\$0</b>
<b>Restorative &amp; Extraction Services</b> (Basic Class II)	<b>20%</b>
<b>Endodontics, periodontics, etc.</b> (Major Class III)	<b>50%</b>
<b>Preventive Dental</b>	
<b>Monthly Premium</b>	<b>\$22</b>
<ul style="list-style-type: none"> <li>• Two annual cleanings (one every six months)</li> <li>• Two routine exams (one every six months)</li> <li>• Bitewing X-rays (one set every six months)</li> <li>• Full-mouth X-rays and/or panorex (one series every five calendar years)</li> </ul>	<b>\$0</b>



PacificSource Community Health Plans is an HMO/PPO plan with a Medicare contract. Enrollment in PacificSource Medicare depends on contract renewal. Out-of-network/non-contracted providers are under no obligation to treat plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. Other pharmacies and providers are available in our network.